1. The mission of Los Alamitos Medical Center is to “provide excellent healthcare in a compassionate, respectful manner.”
   a. True
   b. False

2. I Care stands for:
   a. I_______________________________
   b. C______________________________
   c. A______________________________
   d. R______________________________
   e. E______________________________

3. All healthcare personnel are mandated reporters of:
   a. Elder abuse
   b. Child abuse
   c. Domestic Violence
   d. All of the above

4. Lean Daily Management is a process that:
   a. Cuts costs by eliminating waste
   b. Encourages all employees to maintain a healthy weight
   c. Involves employees to improve systems and processes in their work area
   d. All of the above

5. To improve patient safety, hospitals have been required to implement the National Patient Safety Goals. List three of these goals:
   a. ________________________________
   b. ________________________________
   c. ________________________________

6. If you sustain a work-related injury/illness/exposure, an employee injury report form must be completed.
   a. True
   b. False

7. You can use your cell phone to take and transmit a picture of a patient’s surgical incision to a physician if he/she asks you to do so.
   a. True
   b. False
8. AIDE-T stands for:
   a. A____________________________
   b. I____________________________
   c. D____________________________
   d. E____________________________
   e. T____________________________

9. It is extremely important for staff to report medical errors or potential errors to prevent future mistakes. LAMC’s system for reporting errors is called:
   a. eSRM Q-Precision
   b. McKesson PACs
   c. NCDR™.htm
   d. MSDS

10. You must wash/gel your hands:
    a. Before putting on gloves
    b. After removing gloves
    c. Before donning PPE (Personal Protective Equipment)
    d. All of the above

11. What type of isolation precaution will you use for a patient colonized only for MRSA?
    a. Contact precautions
    b. Airborne precautions
    c. Standard precautions
    d. Droplet precautions

12. Airborne Precautions (used for patients with TB, chicken pox, or disseminated herpes zoster) include the following:
    a. Private negative pressure room with closed door
    b. N-95 mask for staff entering room
    c. Surgical mask on patient during transport
    d. All of the above

13. When lifting heavy objects you should:
    a. Use your back muscles
    b. Use a wide base of support
    c. Leave two feet between you and the object
    d. All of the above
9. If a fire starts in your area, remember R-A-C-E. RACE stands for:
   a. R________________________
   b. A________________________
   c. C________________________
   d. E________________________

10. To use a fire extinguisher, remember P-A-S-S. PASS stands for:
   a. P________________________
   b. A________________________
   c. S________________________
   d. S________________________

11. To report an emergency in the hospital dial ____________.

12. These codes represent:

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<thead>
<tr>
<th>Code Blue</th>
<th>Code Purple</th>
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<tr>
<td>Code Silver</td>
<td>Code Yellow</td>
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<td>Code Pink</td>
<td>Code Orange</td>
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<td>Code Gray</td>
<td>Code Red</td>
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<tr>
<td>Code White</td>
<td>Code Triage Standby</td>
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</tbody>
</table>

13. One way to help reduce the potential for medical errors is to encourage patients to take an active role in treatment.
   a. True
   b. False

14. The Patient Portal is:
   a. A system in which patients can view their own health records
   b. An up-to-date health library
   c. HIPAA safe and compliant
   d. All of the above

14. Ensuring that alarms are activated with appropriate settings and are sufficiently audible with respect to distances and competing noise within the unit is:
   a. One of the newest National Patient Safety Goals
   b. The responsibility of just the nursing staff
   c. Impossible to enforce all the time
   d. All of the above
15. Recognizing a stroke is the responsibility of:
   a. All LAMC employees
   b. LAMC Volunteers
   c. The Rapid Response Team members
   d. All of the above