Student Orientation Post-Test

Select the correct answers from the choices below each question. More than one answer may be correct. Select all that apply.

**Mission and Values**
1. List ways that you can act out each of Mission Hospital’s Core Values.
   - **Dignity** – Conducting yourself and treating others with honor and respect.
   - **Service** – Being helpful.
   - **Excellence** – Being outstanding. Exceeding expectations.
   - **Justice** – Acting with a sense of fairness.

**Spiritual Care**
2. What services can Mission Hospital Chaplains be called to provide?
   - a. Assistance with coping (i.e. with critical illness, new diagnosis, chronic illness, etc.)
   - b. Community referrals for religious/spiritual resources
   - c. Consultation for bioethical issues
   - d. Emotional support (i.e. with death, terminal illness, fear, etc.)
   - e. Interpreter services
   - f. Prayer and spiritual support
   - g. Notary services

**Interpreter Services & Cultural Diversity**
3. Which Interpreter Service resources do we have at Mission Hospital?
   - a. Medical interpreter Associates
   - b. Telephone Interpreters
   - c. Video/IPad Interpreters
   - d. Video/IPad ASL Interpreters

4. Should bilingual family members be used to interpret rather than using Interpreter Services.
   - a. Yes
   - b. No
5. Which are ways that patients’ cultures can be honored?
   a. Asking about diet preferences
   b. Adjusting personal space according to patient comfort
   c. Facilitating spiritual practices
   d. Knowing what all people of the same race believe
   e. Honoring choices for significant other presence
   f. Supporting individual healthcare decisions

Patients’ Rights

6. Which are patient rights?
   a. The right to emergency treatment even if unable to pay
   b. The right to treatment that is not medically indicated
   c. The right to euthanasia
   d. The right to pain control
   e. The right to refuse treatment
   f. The right to leave the hospital against medical advice

7. Which situation is considered a reasonable suspicion of abuse and is reportable?
   a. A patient tells you that an employee touched her private parts during a bath and made her uncomfortable
   b. A patient tells you that a student made unwelcome advances.
   c. When a confused patient grabs a healthcare provider’s uniform, you see the provider hit the patient’s hand to get away.
   d. A patient tells you that his wife hits him when she gets angry.

8. What do you do if you suspect a patient may have been abused?
   a. Nothing if you aren’t certain
   b. Investigate to determine if the suspicion is valid
   c. Inform your instructor or preceptor immediately
   d. Document what you saw or heard on a QRE
   e. Report it to APS/Ombudsman/Sheriff

9. Which does HIPAA give patients’ rights to do?
   a. Obtain copies of their medical record and test results
   b. Keep health records private
   c. Access a minor child’s health record
   d. Access a spouse’s health record

10. What can happen if someone violates HIPAA?
    a. $250,000 fine
    b. 10 years in prison
    c. Professional license revoked
    d. Termination from job
**Risk Management**

11. The following statement(s) are true about the QRE process:
   a. QREs are not to be completed by students
   b. When in doubt, fill it out
   c. Reportable occurrences include such things as pressure ulcers, and medication errors
   d. A QRE should be filled out immediately or no later than 24 hours post occurrence

12. What 2 patient identifiers may be used prior to treatment, tests, procedures, medication administration, and obtaining blood samples?
   a. Patient name & date of birth
   b. Patient name & medical record #
   c. Patient name & room number #
   d. Patient name & diagnosis

**Environmental Safety**

13. What information is contained in Safety Data Sheets (SDS)?
   a. Storage requirements for hazardous materials
   b. Hazardous material labeling requirements
   c. PPE required for hazardous materials handling
   d. First aid measures to take if you are exposed to a hazardous material
   e. Acute and chronic effects of hazardous materials exposure
   f. How to clean up hazardous materials spills

14. What does RACE stand for?
   a. Run, Aim, Clamp, Expel
   b. Rescue, Alarm, Contain, Extinguish
   c. Respond, Assess, Cry for help, Exit

15. What does PASS stand for?
   a. Pop the plug, Arc the hose, Stand, Swipe
   b. Push the port, Activate, Spray, Swish
   c. Pull the pin, Aim, Squeeze, Sweep

16. Which is true of red electrical outlets?
   a. All essential medical equipment (like ventilators) should always be plugged into red outlets
   b. Red outlets should only be used during emergencies when the power goes out.
   c. Non-essential electrical equipment should not be plugged red outlets because that will drain the generators during an emergency power outage.

17. Which are ways to protect yourself from radiation?
   a. Keeping a safe distance when an x-ray is being done
   b. Wearing a lead shield when in an area where radiation is used
   c. Turning your back to the source
   d. Limiting time near sources of radiation
18. Where is smoking allowed at Mission Hospital?
   a. Any area outside of the hospital buildings
   b. In the parking lot only
   c. At the seating areas near the cafeteria
   d. Nowhere

**Emergency Codes**

19. Mission Hospital & CHOC Children’s at Mission Hospital utilize a standard Emergency Code System. Please match the following Codes with the correct definition.

   _____ Code Blue       A. Patient – Danger to themselves, safety risk, or missing
   _____ Code White      B. Person(s) with Weapon/Hostage
   _____ Code Trauma     C. Disaster (Internal/External)
   _____ Code Red Trauma D. Hazardous Material Spill/Release
   _____ Code Red        E. Combative Person(s)
   _____ Code Orange     F. Medical Emergency (Adult)
   _____ Code Triage     G. Multi-System Injury / Go to OR
   _____ Code Yellow     H. Fire
   _____ Code Pink       I. Medical Emergency (Child 0 – 18)
   _____ Code Purple     J. Bomb Threat
   _____ Code Gray       K. Child Abduction (Age 1 – 18)
   _____ Code Silver     L. Infant Abduction
   _____ Code Elopement  M. Multi-System Injury

20. What number should you dial for an Emergency Code in the hospital?
   a. 711
   b. 911
   c. 0
   d. 1818

21. What are the signs of a stroke?
   a. facial droop
   b. slurred speech
   c. extremity weakness
   d. hyperglycemia

22. What should you do in the event of an infant/child abduction?
   a. Listen carefully to the description announced overhead
   b. Watch for people who fit the description
   c. Stand by an exit to secure the area
   d. Stop people with bags, carts, bins, etc that could contain an infant
   e. Call for help/Security immediately for noncompliance
   f. Follow the person if they refuse to stop and call 911 from your mobile phone
   g. Gather identifying information (description, license plate, etc.)
Infection Prevention

23. What is the proper personal protective equipment (PPE) to wear for airborne isolation?
   a. Gloves
   b. N-95 mask
   c. PAPR
   d. Regular face mask

24. How many seconds must hands be washed with soap and water?
   a. 5
   b. 10
   c. 15
   d. 20

25. Alcohol hand sanitizer is not effective for C. Difficile, so you should always wash with soap and water if patient has which?
   a. A cough
   b. A rash
   c. Diarrhea
   d. An open wound

Occupational Health

26. What should you have to do if you need to lift a patient?
   a. Ensure lift equipment is used instead of manually moving the patient
   b. Do it by yourself to be helpful and efficient
   c. Call 5000 to get assistance from the Lift Team

27. What should you do if you are injured at Mission Hospital?
   a. Complete an accident form for all incidents
   b. Don’t tell anybody, it’s embarrassing
   c. Only report it if you think it’s serious

Answer Key: 2)abcdf 3)abcd 4)b 5)abcef 6)abcdef 7)abcd 8)cde 9)abc 10)abcd 11)bcd 12)ab 13)a 14)abcdef 15)b 16)c 17)ac 18)abd 19)d 20)FGHDCJLA 21)abc 22)abcdefg 23)abc 24)d 25)c 26)ac 27)a