Computer Access for Students

Registering From Your Personal Computer
Locate your Unique ID that you received in email from Tenet instructing you on how to register into eTenet. (Make sure you bring these instructions and your Unique ID with you when you are at the hospital too.)

If, for some reason, you did not receive an email from Tenet with instructions and your Unique ID, then please email me at rosanna.harraka@tenethealth.com.

If you are registering from a computer within the hospital then go to eTenet.com and click on the red X to prevent the single sign-on from kicking in. If you are doing this from home, you need just to go to www.etenet.com.

Next click on New User? Register here.
Below is the next screen you will see. Here you will enter your **Unique ID** and follow the directions. **At some point during the registration, the system will allow you to change your user name from the name that it automatically assigns you.** **DO NOT CHANGE YOUR USER NAME** from the one it automatically assigns you. Doing so will be problematic each time you try to sign-on.

Next, log onto eTenet.com by using your new user ID and password.
The Following Steps Must be Completed in the Hospital Using a Hospital Computer

These steps cannot be completed from your home computer

From a hospital computer, click on the Citrix portal to log onto the hospital’s computer system. You will first get the Vergence screen (shown below) with 3 fields to fill-in. Enter your information into these 3 fields.

Then click on Powerchart which will then bring up another screen in which you will see the same 3 fields. **This time enter your USERNAME in ALL 3 Fields** even though the last two fields indicate you should enter your password.

You should now be allowed into the charting system. If it doesn’t let you, from the second screen with the 3 fields, click the cancel button. Click on Powerchart again and this time enter your username in the first field and your password in the 2nd and 3rd field.

If this doesn’t work, you need to place a ticket by calling HELP (4357) on any phone located in the hospital. A service company (DELL systems) will assist you over the phone. If they are unable to help you for whatever reason, they will take your name and phone number in order to investigate how best to help you.

*Good luck and welcome to Placentia-Linda Hospital. We hope you have a great clinical experience during your rotation!*